

For the purposes of this Privacy Policy any references to "we", "us", "our", "Hope's Kitchen Ltd", "our company", "our business" shall mean Hope's Kitchen Ltd.

We will only use information collected about you in accordance with the Data Protection Act 1998 and GDPR Legislation that has come into effect on 25th May 2018, as well as any other applicable legislation.

Hope's Kitchen Ltd is known as a data controller and is registered as a data controller and up to date with all government fees associated with being a data controller. We are required under the terms of the Data Protection legislation to explain to you how we will treat any private or personal information you provide through this website or via any other method of communication, such as email.

We will process information collected via this website, and or email, for the purposes of:

- > answering your enquiries
- providing services to you
- > providing you with information about our business, our products and our services

What information we collect on our clients and why

The why is quite simple! If we didn't collect information from you we would not be able to complete tasks on your behalf, such as; catering for your functions, weddings birthday's etc, and many other services we provide to and for you and on your behalf. We simply collect information and details you chose to send to us, through completing a form on this website, sending an email to us, or sending any physical correspondence.

Private & Confidential

It is the policy of Hope's Kitchen Ltd that your information shall remain private and confidential once it reaches us and we shall not disclose any of your information to any 3rd party without your absolute approval in writing.

Please be aware that any information you send via the internet may not be completely secure, and you send this information at your own risk.

We will only keep your personal information for as long as we need to for the purposes described above.

Agreement between you and Hope's Kitchen Ltd

Should you choose to order any of our products or services, an enforceable binding agreement between Hope's Kitchen Ltd, you, and your business will be created, meaning we can use your information for the purposes of providing you with the agreed services.



Cookies and what they do

Hope's Kitchen Ltd makes use of cookies on our site to make the use of the site easier. We do not use the information obtained by using cookies for marketing or advertising purposes.

A cookie is a small piece of information (data) which is stored by your web browser on your computer's hard drive. This allows us to identify your computer when you visit this website and track your browsing patterns. It is important to note that information provided by cookies is not personally identifiable.

You can choose to switch off cookies at any stage through activating the setting on your browser. If you choose to switch cookies off, you may not be able to access certain parts of our site. If you want to know a lot more about cookies please visit www.allaboutcookies.org

Links to external websites

Our website may contain links to other websites which are outside of our control and are not covered by this Privacy Policy. If you choose to select on these links provided and access other sites using the links please be aware that the operators of these sites may collect information from you, which will be used by them in accordance with their own privacy policy. We have no control over what information these sites collect from and about you and we accept no responsibility resulting from you accessing these websites.

Contact us

Should you wish to contact us regarding this privacy statement please contact us using the details displayed on our <u>Contact Us page</u>